**2017 PEW RESEARCH CENTER’S AMERICAN TRENDS PANEL**

**WAVE 24 JANUARY**

**FINAL TOPLINE**

**January 9 – January 23, 2017**

**TOTAL N=4,248[[1]](#footnote-1)**

**ASK ALL:**

LIFE1 Overall, are you satisfied or dissatisfied with the way things are going in your life today?

|  |  |  |
| --- | --- | --- |
| Jan 9-  Jan 23  2016 |  | Apr 29-  May 27  2014 |
| 15 | Very satisfied | 17 |
| 67 | Mostly satisfied | 64 |
| 14 | Mostly dissatisfied | 15 |
| 4 | Very dissatisfied | 4 |
| 0 | No Answer | 1 |
|  |  |  |

**ASK ALL:**

**PROGRAMMING NOTE:**

**RANDOMLY ASSIGN 8% OF RESPONDENTS TO BE PRESENTED THE THERMOMETERS WITHOUT A SLIDER USING THE MOST RECENT THERMOMETER TEMPLATE LIKE IN W23. REMAINING SAMPLE SHOULD BE PRESENTED THE THERMOMETERS WITH SLIDERS AS DESCRIBED BELOW THAT WERE USED IN W4.**

REL3 We'd like to get your feelings toward a number of groups on a “feeling thermometer.” A rating of zero degrees means you feel as cold and negative as possible. A rating of 100 degrees means you feel as warm and positive as possible. You would rate the group at 50 degrees if you don’t feel particularly positive or negative toward the group.

How do you feel toward **[INSERT ITEM; RANDOMIZE]**? *[IF JAVA: Enter the number or move the slider to the number that reflects your feelings/IF NON-JAVA: Enter the number in the box that reflects your feelings]*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Rating of  67 to 100 | Rating of  34 to 66 | Rating of  0 to 33 | No  Answer | Mean  rating |
| **WITH SLIDERS[[2]](#footnote-2) [N=3,939]** | | | | | |
| 1. evangelical Christians |  |  |  |  |  |
| Jan 9-Jan 23, 2017 | 44 | 38 | 18 | 1 | 61 |
| May 30-Jun 30, 2014 | 44 | 35 | 20 | 1 | 61 |
|  |  |  |  |  |  |
| 1. Catholics |  |  |  |  |  |
| Jan 9-Jan 23, 2017 | 49 | 40 | 11 | 0 | 66 |
| May 30-Jun 30, 2014 | 44 | 41 | 14 | 1 | 62 |
|  |  |  |  |  |  |
| 1. Mormons |  |  |  |  |  |
| Jan 9-Jan 23, 2017 | 30 | 48 | 21 | 1 | 54 |
| May 30-Jun 30, 2014 | 23 | 46 | 29 | 2 | 48 |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  | Rating of  67 to 100 | Rating of  34 to 66 | Rating of  0 to 33 | No  Answer | Mean  rating |
| **REL3 CONTINUED...** |  |  |  |  |  |
| 1. Jews |  |  |  |  |  |
| Jan 9-Jan 23, 2017 | 50 | 40 | 9 | 1 | 67 |
| May 30-Jun 30, 2014 | 44 | 44 | 10 | 2 | 63 |
|  |  |  |  |  |  |
| 1. Muslims |  |  |  |  |  |
| Jan 9-Jan 23, 2017 | 25 | 44 | 30 | 1 | 48 |
| May 30-Jun 30, 2014 | 16 | 41 | 41 | 2 | 40 |
|  |  |  |  |  |  |
| 1. atheists |  |  |  |  |  |
| Jan 9-Jan 23, 2017 | 30 | 41 | 28 | 1 | 50 |
| May 30-Jun 30, 2014 | 20 | 37 | 40 | 2 | 41 |
|  |  |  |  |  |  |
| 1. Buddhists |  |  |  |  |  |
| Jan 9-Jan 23, 2017 | 39 | 45 | 15 | 1 | 60 |
| May 30-Jun 30, 2014 | 31 | 46 | 22 | 2 | 53 |
|  |  |  |  |  |  |
| 1. Hindus |  |  |  |  |  |
| Jan 9-Jan 23, 2017 | 34 | 51 | 15 | 1 | 58 |
| May 30-Jun 30, 2014 | 24 | 52 | 23 | 2 | 50 |
|  |  |  |  |  |  |
| 1. mainline Protestants (such as United Methodists, Episcopalians, etc.) |  |  |  |  |  |
| Jan 9-Jan 23, 2017 | 46 | 44 | 9 | 1 | 65 |
|  |  |  |  |  |  |

**ASK ALL:**

KIND1 Overall, in your experience, are people mostly KIND or mostly UNKIND to one another ONLINE?

|  |  |
| --- | --- |
| Jan 9-  Jan 23  2017 |  |
| 62 | Mostly KIND |
| 37 | Mostly UNKIND |
| 2 | No Answer |
|  |  |

**ASK ALL:**

PROB1 Thinking of some experiences that might happen to people when they use the internet, how much of a problem, if at all, are the following? **[RANDOMIZE]**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Major problem | Minor problem | Not a problem | No Answer |
| a. People being harassed or bullied |  |  |  |  |
| Jan 9-Jan 23, 2017 | 62 | 33 | 4 | 1 |
|  |  |  |  |  |
| b. Privacy violations such as identity theft or stolen information |  |  |  |  |
| Jan 9-Jan 23, 2017 | 77 | 21 | 2 | 0 |
|  |  |  |  |  |
|  |  |  |  |  |
|  | Major problem | Minor problem | Not a problem | No Answer |
| **PROB1 CONTINUED…** |  |  |  |  |
| c. People seeing false or inaccurate information |  |  |  |  |
| Jan 9-Jan 23, 2017 | 74 | 23 | 3 | 0 |
|  |  |  |  |  |
| d. People spending too much time online |  |  |  |  |
| Jan 9-Jan 23, 2017 | 62 | 30 | 7 | 0 |

**ASK ALL INTERNET USERS (F\_INTUSER\_FINAL=1) [N=4,165]:**

ON3 When you think about your online experience compared with offline experiences, would you say… **[RANDOMIZE]**

|  |  |  |  |
| --- | --- | --- | --- |
|  | Yes | No | No Answer |
| a. The online environment allows people to be more anonymous |  |  |  |
| Jan 9-Jan 23, 2017 | 87 | 13 | 1 |
| May 30-Jun 30, 2014 | 63 | 36 | 1 |
|  |  |  |  |
| b. The online environment allows people to be more critical of others |  |  |  |
| Jan 9-Jan 23, 2017 | 93 | 7 | 1 |
| May 30-Jun 30, 2014 | 92 | 7 | 1 |
|  |  |  |  |
| c. The online environment allows people to be more supportive of others |  |  |  |
| Jan 9-Jan 23, 2017 | 64 | 35 | 1 |
| May 30-Jun 30, 2014 | 68 | 31 | 1 |
|  |  |  |  |

**ASK ALL:**

ACCEPT1 Compared with the way people behave offline, do you think that people ONLINE are generally…

|  |  |
| --- | --- |
| Jan 9-  Jan 23  2017 |  |
| 13 | MORE accepting of people who are different from them |
| 49 | LESS accepting of people who are different from them |
| 37 | About the same as they are offline |
| 1 | No Answer |
|  |  |

**RANDOMIZE ORDER OF MEN/WOMEN IN QUESTION STEM WITH RESPONSE OPTIONS IN SAME ORDER**

**ASK ALL INTERNET USERS (F\_INTUSER\_FINAL=1) [N=4,165]:**

ON4 Do you think each of the online environments below are [RANDOMIZE ORDER: more welcoming toward men, more welcoming toward women], or about the same for both? **[RANDOMIZE]**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | More welcoming toward men | More welcoming toward women | About the same for both | No Answer |
| a. Social networking sites/apps |  |  |  |  |
| Jan 9-Jan 23, 2017 | 7 | 15 | 75 | 3 |
| May 30-Jun 30, 2014 | 5 | 18 | 75 | 1 |
|  |  |  |  |  |
| b. Online dating websites/apps |  |  |  |  |
| Jan 9-Jan 23, 2017 | 15 | 20 | 61 | 4 |
| May 30-Jun 30, 2014 | 14 | 18 | 66 | 2 |
|  |  |  |  |  |
| NO ITEM C |  |  |  |  |
|  |  |  |  |  |
| d. Comments section of a website |  |  |  |  |
| Jan 9-Jan 23, 2017 | 15 | 8 | 74 | 2 |
| May 30-Jun 30, 2014 | 12 | 8 | 79 | 1 |
|  |  |  |  |  |
| e. Online gaming |  |  |  |  |
| Jan 9-Jan 23, 2017 | 42 | 4 | 50 | 4 |
| May 30-Jun 30, 2014 | 44 | 3 | 51 | 2 |
|  |  |  |  |  |
| f. Online discussion sites such as Reddit |  |  |  |  |
| Jan 9-Jan 23, 2017 | 15 | 5 | 73 | 7 |
| May 30-Jun 30, 2014 | 13 | 6 | 78 | 3 |
|  |  |  |  |  |

**ASK ALL:**

**RANDOMIZE JOKE1 AND CHOICE1**

JOKE1 Which comes closer to your view, even if neither is exactly right? **[RANDOMIZE]**

|  |  |
| --- | --- |
| Jan 9-  Jan 23  2017 |  |
| 44 | Offensive content online is too often excused as not a big deal |
| 54 | Many people take offensive content they see online too seriously |
| 2 | No Answer |
|  |  |

**ASK ALL:**

CHOICE1 Which do you think is more important? **[RANDOMIZE]**

|  |  |
| --- | --- |
| Jan 9-  Jan 23  2017 |  |
| 46 | People being able to speak their minds freely online |
| 52 | People being able to feel welcome and safe online |
| 1 | No Answer |
|  |  |

**ASK ALL:**

ANON1 Many people online post things without using their real name or photo. Do you think that people posting online anonymously… **[RANDOMIZE]**

|  |  |  |  |
| --- | --- | --- | --- |
|  | Yes | No | No Answer |
| a. Makes people feel more private and secure |  |  |  |
| Jan 9-Jan 23, 2017 | 77 | 22 | 1 |
|  |  |  |  |
| b. Allows people to discuss sensitive topics without fear of embarrassment |  |  |  |
| Jan 9-Jan 23, 2017 | 85 | 14 | 1 |
|  |  |  |  |
| c. Is important to protecting freedom of speech |  |  |  |
| Jan 9-Jan 23, 2017 | 58 | 40 | 1 |
|  |  |  |  |
| d. Enables people to be cruel or harass one another |  |  |  |
| Jan 9-Jan 23, 2017 | 90 | 9 | 1 |
|  |  |  |  |
| e. Makes it hard to trust what people share |  |  |  |
| Jan 9-Jan 23, 2017 | 84 | 15 | 1 |
|  |  |  |  |

**ASK ALL:**

RESP1 How much have you heard about the issue of online harassment?

|  |  |
| --- | --- |
| Jan 9-  Jan 23  2017 |  |
| 32 | A great deal |
| 48 | Some |
| 14 | A little |
| 5 | None |
| 0 | No Answer |
|  |  |

**ASK IF HAVE HEARD AT LEAST A LITTLE ABOUT ONLINE HARASSMENT (RESP1=1,2,3) [N=4,088]:**

RESP2 How much of a role, if any, do you think each of the following groups should have in addressing online harassment? **[RANDOMIZE]**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Major role | Minor role | No role | No Answer |
| a. Other users who witness the behavior |  |  |  |  |
| Jan 9-Jan 23, 2017 | 64 | 30 | 5 | 1 |
|  |  |  |  |  |
| b. Online services such as social media platforms or other websites |  |  |  |  |
| Jan 9-Jan 23, 2017 | 69 | 24 | 6 | 1 |
|  |  |  |  |  |
| c. Elected officials |  |  |  |  |
| Jan 9-Jan 23, 2017 | 34 | 44 | 22 | 1 |
|  |  |  |  |  |
| d. Law enforcement |  |  |  |  |
| Jan 9-Jan 23, 2017 | 51 | 39 | 9 | 1 |
|  |  |  |  |  |

**ASK IF HAVE HEARD AT LEAST A LITTLE ABOUT ONLINE HARASSMENT (RESP1=1,2,3) [N=4,088]:**

**RANDOMIZE RESP3 AND RESP4**

RESP3 Thinking about online services, such as social media platforms or other websites…which statement best describes your view, even if neither is exactly right? **[RANDOMIZE]**

|  |  |
| --- | --- |
| Jan 9-  Jan 23  2017 |  |
| 16 | Online services should not be responsible for the content users post or share on their site, even when it’s harassing |
| 83 | Online services have a responsibility to step in when harassing behavior occurs on their site |
| 0 | No Answer |
|  |  |

**ASK IF HAVE HEARD AT LEAST A LITTLE ABOUT ONLINE HARASSMENT (RESP1=1,2,3) [N=4,088]:**

RESP4 Do you think law enforcement takes incidents of online harassment seriously enough, or not? **[RANDOMIZE]**

|  |  |
| --- | --- |
| Jan 9-  Jan 23  2017 |  |
| 20 | Yes, takes it seriously enough |
| 45 | No, does not take it seriously enough |
| 34 | Not sure |
| 0 | No Answer |
|  |  |

**ASK IF HAVE HEARD AT LEAST A LITTLE ABOUT ONLINE HARASSMENT (RESP1=1,2,3) [N=4,088]:**

RESP6 From what you know, what do you think is the MOST effective way to address online harassment? **[RANDOMIZE ITEMS; ITEM e always last]**

|  |  |
| --- | --- |
| Jan 9-  Jan 23  2017 |  |
| 17 | Peer pressure from other users |
| 8 | Increased focus and attention from law enforcement |
| 38 | Better policies and tools from online companies |
| 31 | Stronger laws against online harassment and abuse |
| 6 | Something else [TEXT BOX] |
| 0 | No Answer |
|  |  |

**ASK ALL:**

UNTRUE1 Has someone ever posted something about you online that was not true?

|  |  |
| --- | --- |
| Jan 9-  Jan 23  2017 |  |
| 26 | Yes |
| 73 | No |
| 1 | No Answer |

**ASK IF YES TO UNTRUE1 (UNTRUE1=1) [N=972]:**

UNTRUE2 Thinking about the untrue post or posts that were made about you online, what did they have to do with? **[RANDOMIZE ITEMS; ITEM i always last]** *[Check all that apply]*

|  |  |  |
| --- | --- | --- |
|  | Selected | Not selected  /No Answer |
| a. Your character or reputation |  |  |
| Jan 9-Jan 23, 2017 | 67 | 33 |
|  |  |  |
| b. Your job performance or skills |  |  |
| Jan 9-Jan 23, 2017 | 18 | 82 |
|  |  |  |
| c. Your sexual identity |  |  |
| Jan 9-Jan 23, 2017 | 11 | 89 |
|  |  |  |
| d. Your religion |  |  |
| Jan 9-Jan 23, 2017 | 13 | 87 |
|  |  |  |
| e. Your political views |  |  |
| Jan 9-Jan 23, 2017 | 26 | 74 |
|  |  |  |
| f. Your gender identity |  |  |
| Jan 9-Jan 23, 2017 | 7 | 93 |
|  |  |  |
| g. Your health or medical history |  |  |
| Jan 9-Jan 23, 2017 | 12 | 88 |
|  |  |  |
| h. Your relationship or sexual history |  |  |
| Jan 9-Jan 23, 2017 | 34 | 66 |
|  | Selected | Not selected  /No Answer |
| **UNTRUE2 CONTINUED…** |  |  |
|  |  |  |
| i. Other [TEXT BOX] |  |  |
| Jan 9-Jan 23, 2017 | 10 | 90 |
|  |  |  |

**ASK IF YES TO UNTRUE1 (UNTRUE1=1) [N=972]:**

UNTRUE3 What impact did this have on you, if any? **[RANDOMIZE ITEM; ITEM j and k always last]** *[Check all that apply]*

|  |  |  |
| --- | --- | --- |
|  | Selected | Not selected  /No Answer |
| a. Trouble finding a job |  |  |
| Jan 9-Jan 23, 2017 | 7 | 93 |
|  |  |  |
| b. Problems at your job |  |  |
| Jan 9-Jan 23, 2017 | 8 | 92 |
|  |  |  |
| c. Trouble finding housing |  |  |
| Jan 9-Jan 23, 2017 | 1 | 99 |
|  |  |  |
| d. Problems with romantic relationships |  |  |
| Jan 9-Jan 23, 2017 | 16 | 84 |
|  |  |  |
| e. Problems with your friends or family |  |  |
| Jan 9-Jan 23, 2017 | 26 | 74 |
|  |  |  |
| f. Problems at school |  |  |
| Jan 9-Jan 23, 2017 | 8 | 92 |
|  |  |  |
| g. Damage to your reputation |  |  |
| Jan 9-Jan 23, 2017 | 30 | 70 |
|  |  |  |
| h. Financial loss |  |  |
| Jan 9-Jan 23, 2017 | 5 | 95 |
|  |  |  |
| i. Mental or emotional stress |  |  |
| Jan 9-Jan 23, 2017 | 37 | 63 |
|  |  |  |
| j. Something else [TEXT BOX] |  |  |
| Jan 9-Jan 23, 2017 | 5 | 95 |
|  |  |  |
| k. None of these **[EXCLUSIVE PUNCH]** |  |  |
| Jan 9-Jan 23, 2017 | 34 | 66 |
|  |  |  |

**ASK IF YES TO UNTRUE1 (UNTRUE1=1) [N=972]:**

UNTRUE4 Did you try to get the untrue information corrected or removed?

|  |  |
| --- | --- |
| Jan 9-  Jan 23  2017 |  |
| 49 | Yes |
| 47 | No |
| 4 | No Answer |
|  |  |

**ASK IF YES TO UNTRUE4 (UNTRUE4=1) [N=488]:**

UNTRUE5 Did the untrue information get corrected or removed?

|  |  |
| --- | --- |
| Jan 9-  Jan 23  2017 |  |
| 38 | Yes, and it was easy to do |
| 32 | Yes, but it was difficult to do |
| 29 | No |
| 0 | No Answer |
|  |  |

**RANDOMIZE ITEMS**

**ASK ALL INTERNET USERS (F\_INTUSER\_FINAL=1) [N=4,165]:**

EXP1 How much, if anything, have you heard about the following behaviors that might occur online?

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | A great deal | Some | A little | None | No Answer |
| a. Doxing (posting someone’s personal information without their consent) |  |  |  |  |  |
| Jan 9-Jan 23, 2017 | 16 | 33 | 24 | 26 | 1 |
|  |  |  |  |  |  |
| b. Swatting (calling in a fake emergency so that police will be sent to someone’s house) |  |  |  |  |  |
| Jan 9-Jan 23, 2017 | 9 | 21 | 24 | 44 | 1 |
|  |  |  |  |  |  |
| c. Hacking (illegally accessing someone’s online accounts to collect personal information or impersonate them) |  |  |  |  |  |
| Jan 9-Jan 23, 2017 | 58 | 28 | 8 | 5 | 1 |
|  |  |  |  |  |  |
| d. Trolling (intentionally provoking people for the purpose of upsetting them) |  |  |  |  |  |
| Jan 9-Jan 23, 2017 | 42 | 30 | 14 | 13 | 1 |
|  |  |  |  |  |  |

**IF HAVE HEARD AT LEAST A LITTLE TO ANY IN EXP1 (EXP1 A-D=1-3) [N=4,082]**

**ONLY DISPLAY ITEMS THAT WERE SELECTED IN EXP1, RANDOMIZE**

EXP2 Have any of these [“Has this” if only selected “heard at least a little” to one in EXP1] ever happened to you, personally? *[Check all that apply]*

|  |  |  |
| --- | --- | --- |
|  | Selected | Not selected  /No Answer |
| a. Doxing |  |  |
| Jan 9-Jan 23, 2017 | 3 | 97 |
|  |  |  |
| b. Swatting |  |  |
| Jan 9-Jan 23, 2017 | 2 | 98 |
|  |  |  |
| c. Hacking |  |  |
| Jan 9-Jan 23, 2017 | 19 | 81 |
|  |  |  |
| d. Trolling |  |  |
| Jan 9-Jan 23, 2017 | 19 | 81 |
|  |  |  |
| e. None of these **[EXCLUSIVE PUNCH]** |  |  |
| Jan 9-Jan 23, 2017 | 66 | 34 |
|  |  |  |

**ASK ALL INTERNET USERS (F\_INTUSER\_FINAL=1) [N=4,165]:**

**RANDOMIZE ITEMS**

EXP3 Have you ever experienced any of the following?

|  |  |  |  |
| --- | --- | --- | --- |
|  | Yes | No | No Answer |
| a. Someone sharing explicit images of you without your consent |  |  |  |
| Jan 9-Jan 23, 2017 | 7 | 92 | 1 |
|  |  |  |  |
| b. Someone sending you explicit images that you did not ask for |  |  |  |
| Jan 9-Jan 23, 2017 | 35 | 64 | 1 |
|  |  |  |  |

**ASK ALL INTERNET USERS (F\_INTUSER\_FINAL=1) [N=4,165]:**

ON5 Have you ever witnessed any of the following behaviors directed at a particular person online? *(Not including something directed at you)* **[RANDOMIZE ITEMS]** *[Check all that apply]*

|  |  |  |
| --- | --- | --- |
|  | Selected | Not selected  /No Answer |
| a. Someone being called offensive names |  |  |
| Jan 9-Jan 23, 2017 | 59 | 41 |
| May 30-Jun 30, 2014 | 60 | 40 |
|  |  |  |
| b. Someone being physically threatened |  |  |
| Jan 9-Jan 23, 2017 | 28 | 72 |
| May 30-Jun 30, 2014 | 24 | 76 |
|  |  |  |
|  |  |  |
|  |  |  |
|  | Selected | Not selected  /No Answer |
| **ON5 CONTINUED…** |  |  |
| c. Someone being harassed for a sustained period |  |  |
|  |  |  |
| Jan 9-Jan 23, 2017 | 24 | 76 |
| May 30-Jun 30, 2014 | 25 | 75 |
|  |  |  |
| d. Someone being stalked |  |  |
| Jan 9-Jan 23, 2017 | 16 | 84 |
| May 30-Jun 30, 2014 | 18 | 82 |
|  |  |  |
| e. Efforts to purposefully embarrass someone |  |  |
| Jan 9-Jan 23, 2017 | 48 | 52 |
| May 30-Jun 30, 2014 | 53 | 47 |
|  |  |  |
| NO ITEMS F OR G |  |  |
|  |  |  |
| h. Someone being sexually harassed |  |  |
| Jan 9-Jan 23, 2017 | 20 | 80 |
| May 30-Jun 30, 2014 | 19 | 81 |
|  |  |  |
| **Yes to any (NET)** |  |  |
| Jan 9-Jan 23, 2017 | **73** |  |
| May 30-Jun 30, 2014 | **73** |  |
|  |  |  |

**ASK IF YES TO ANY IN ON5 (ON5a-h=1) [N=2,901]:**

ON6a Can you describe what you have witnessed in your [IF ONE ITEM CHECKED AT ON5: experience/IF MORE THAN ONE ITEM: experiences] of this kind?

**OPEN ENDED RESPONSES NOT SHOWN**

**ASK IF YES TO ANY IN ON5 (ON5a-h=1) [N=2,901]:**

BYSTAND1 Have you ever responded or taken some sort of action when you have witnessed any of these behaviors [IF ONLY ONE SELECTED IN ON5 “Have you ever responded or taken some sort of action when you have witnessed this behavior”]?

|  |  |
| --- | --- |
| Jan 9-  Jan 23  2017 |  |
| 46 | Yes |
| 53 | No |
| 0 | No Answer |
|  |  |

**ASK IF YES TO BYSTAND1 (BYSTAND1=1) [N=1,421]:**

BYSTAND2 Which of the following did you do? **[RANDOMIZE ITEM; ITEMS h and i always last]** *[Check all that apply]*

|  |  |  |
| --- | --- | --- |
|  | Selected | Not selected  /No Answer |
| a. Flagged offensive content |  |  |
| Jan 9-Jan 23, 2017 | 57 | 43 |
|  |  |  |
| b. Reported another user to a website or platform |  |  |
| Jan 9-Jan 23, 2017 | 40 | 60 |
|  |  |  |
| c. Directly responded to another person’s harasser |  |  |
| Jan 9-Jan 23, 2017 | 60 | 40 |
|  |  |  |
| d. Offered your support to someone being harassed |  |  |
| Jan 9-Jan 23, 2017 | 56 | 44 |
|  |  |  |
| e. Contacted law enforcement |  |  |
| Jan 9-Jan 23, 2017 | 8 | 92 |
|  |  |  |
| f. Contacted a school official |  |  |
| Jan 9-Jan 23, 2017 | 7 | 93 |
|  |  |  |
| g. Contacted someone’s employer |  |  |
| Jan 9-Jan 23, 2017 | 4 | 96 |
|  |  |  |
| h. Something else [TEXT BOX] |  |  |
| Jan 9-Jan 23, 2017 | 8 | 92 |
|  |  |  |
| i. None of these **[EXCLUSIVE PUNCH]** |  |  |
| Jan 9-Jan 23, 2017 | 3 | 97 |
|  |  |  |

**ASK IF YES TO ANY IN ON5 (ON5a-h=1) [N=2,901]:**

CHILL2 Did witnessing these behaviors [IF ONLY ONE SELECTED IN ON5 “THIS BEHAVIOR”] cause you to take any of the following steps regarding your own online presence? **[RANDOMIZE ITEMS; ITEM e and f always last**] *[Check all that apply]*

|  |  |  |
| --- | --- | --- |
|  | Selected | Not selected  /No Answer |
| a. Set up or adjust your privacy settings |  |  |
| Jan 9-Jan 23, 2017 | 42 | 58 |
|  |  |  |
| b. Changed any information in your online profiles |  |  |
| Jan 9-Jan 23, 2017 | 23 | 77 |
|  |  |  |
| c. Chose not to post something online |  |  |
| Jan 9-Jan 23, 2017 | 41 | 59 |
|  |  |  |
|  |  |  |
|  | Selected | Not selected  /No Answer |
| **CHILL2 CONTINUED…** |  |  |
| d. Stopped using a certain online service |  |  |
| Jan 9-Jan 23, 2017 | 20 | 80 |
|  |  |  |
| e. Something else [TEXT BOX] |  |  |
| Jan 9-Jan 23, 2017 | 4 | 96 |
|  |  |  |
| f. None of these **[EXCLUSIVE PUNCH]** |  |  |
| Jan 9-Jan 23, 2017 | 28 | 72 |
|  |  |  |

**ASK IF YES TO ANY IN ON5 (ON5a-h=1) [N=2,901]:**

CHILL3 Did seeing any of these behaviors [IF ONLY ONE SELECTED IN ON5 “THIS BEHAVIOR”] make you anxious that something similar might happen to you?

|  |  |
| --- | --- |
| Jan 9-  Jan 23  2017 |  |
| 12 | Yes, very anxious |
| 39 | Yes, but not too anxious |
| 49 | No |
| 0 | No Answer |
|  |  |

**ASK ALL INTERNET USERS (F\_INTUSER\_FINAL=1) [N=4,165]:**

Now thinking about your own experiences…

ON7 Which, if any, of the following have happened to you, personally, ONLINE? **[RANDOMIZE]** *[Check all that apply]*

|  |  |  |
| --- | --- | --- |
|  | Selected | Not selected  /No Answer |
| a. Been called offensive names |  |  |
| Jan 9-Jan 23, 2017 | 30 | 70 |
| May 30-Jun 30, 2014 | 27 | 73 |
|  |  |  |
| b. Been physically threatened |  |  |
| Jan 9-Jan 23, 2017 | 10 | 90 |
| May 30-Jun 30, 2014 | 8 | 92 |
|  |  |  |
| c. Been harassed for a sustained period |  |  |
| Jan 9-Jan 23, 2017 | 8 | 92 |
| May 30-Jun 30, 2014 | 7 | 92 |
|  |  |  |
| d. Been stalked |  |  |
| Jan 9-Jan 23, 2017 | 8 | 92 |
| May 30-Jun 30, 2014 | 8 | 92 |
|  |  |  |
| e. Had someone try to purposefully embarrass you |  |  |
| Jan 9-Jan 23, 2017 | 25 | 75 |
| May 30-Jun 30, 2014 | 22 | 78 |
|  |  |  |
|  | Selected | Not selected  /No Answer |
| **ON7 CONTINUED…** |  |  |
| NO ITEMS F OR G |  |  |
|  |  |  |
| h. Been sexually harassed |  |  |
| Jan 9-Jan 23, 2017 | 7 | 93 |
| May 30-Jun 30, 2014 | 6 | 94 |
|  |  |  |
| **Yes to any (NET)** |  |  |
| Jan 9-Jan 23, 2017 | **45** |  |
| May 30-Jun 30, 2014 | **40** |  |

**ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:**

IDENTITY Do you think any of these experiences were a result of your… [IF ONLY ONE SELECTED IN ON7 “Do you think this experience was a result of your…”] **[RANDOMIZE ITEMS; ITEM i ALWAYS LAST**] *[Check all that apply]*

|  |  |  |
| --- | --- | --- |
|  | Selected | Not selected  /No Answer |
| a. Gender |  |  |
| Jan 9-Jan 23, 2017 | 20 | 80 |
|  |  |  |
| b. Physical appearance |  |  |
| Jan 9-Jan 23, 2017 | 22 | 78 |
|  |  |  |
| c. Sexual orientation |  |  |
| Jan 9-Jan 23, 2017 | 8 | 92 |
|  |  |  |
| d. Political views |  |  |
| Jan 9-Jan 23, 2017 | 35 | 65 |
|  |  |  |
| e. Religion |  |  |
| Jan 9-Jan 23, 2017 | 12 | 88 |
|  |  |  |
| f. Race or ethnicity |  |  |
| Jan 9-Jan 23, 2017 | 19 | 81 |
|  |  |  |
| g. Occupation |  |  |
| Jan 9-Jan 23, 2017 | 8 | 92 |
|  |  |  |
| h. Disability |  |  |
| Jan 9-Jan 23, 2017 | 4 | 96 |
|  |  |  |
| i. None of these **[EXCLUSIVE PUNCH]** |  |  |
| Jan 9-Jan 23, 2017 | 31 | 69 |
|  |  |  |

**RANDOMIZE ITEMS, KEEP “J” AND “K” LAST**

**ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:**

OFF5 Did these experiences [IF ONLY ONE SELECTED IN ON7 “THIS EXPERIENCE”] cause any of the following things to happen to you?

|  |  |  |
| --- | --- | --- |
|  | Selected | Not selected  /No Answer |
| a. Trouble finding a job |  |  |
| Jan 9-Jan 23, 2017 | 4 | 96 |
|  |  |  |
| b. Problems at your job |  |  |
| Jan 9-Jan 23, 2017 | 7 | 93 |
|  |  |  |
| c. Trouble finding housing |  |  |
| Jan 9-Jan 23, 2017 | 2 | 98 |
|  |  |  |
| d. Problems with romantic relationships |  |  |
| Jan 9-Jan 23, 2017 | 12 | 88 |
|  |  |  |
| e. Problems with your friends or family |  |  |
| Jan 9-Jan 23, 2017 | 19 | 81 |
|  |  |  |
| f. Problems at school |  |  |
| Jan 9-Jan 23, 2017 | 7 | 93 |
|  |  |  |
| g. Damage to your reputation |  |  |
| Jan 9-Jan 23, 2017 | 16 | 84 |
|  |  |  |
| h. Financial loss |  |  |
| Jan 9-Jan 23, 2017 | 5 | 95 |
|  |  |  |
| i. Mental or emotional stress |  |  |
| Jan 9-Jan 23, 2017 | 31 | 69 |
|  |  |  |
| j. Something else [TEXT BOX] |  |  |
| Jan 9-Jan 23, 2017 | 2 | 98 |
|  |  |  |
| k. None of these **[EXCLUSIVE PUNCH]** |  |  |
| Jan 9-Jan 23, 2017 | 50 | 50 |
|  |  |  |

**ASK IF YES TO MORE THAN 1 ITEM IN ON7 (MORE THAN 1 ON7a-h=1) [N=713]:**

ON7REC Still thinking about the behaviors you have experienced, which of the following were involved the MOST RECENT time something like this happened to you? *[Check all that apply]*

**[PROGRAMMING NOTE: ONLY INCLUDE SELECTED RESPONSES FROM ON7 AND DISPLAY IN SAME ORDER. IF ONLY ONE ITEM SELECTED IN ON7, SEND TO ON8]**

**NOTE: RESULTS ARE PRESENTED BASED ON THOSE WHO HAVE EXPERIENCED ANY ONLINE HARASSMENT (ON7A-H=1) [N=1,578]**

|  |  |  |
| --- | --- | --- |
|  | Selected | Not selected  /No Answer |
| a. Being called offensive names |  |  |
| Jan 9-Jan 23, 2017 | 50 | 50 |
|  |  |  |
| b. Being physically threatened |  |  |
| Jan 9-Jan 23, 2017 | 8 | 92 |
|  |  |  |
| c. Being harassed for a sustained period |  |  |
| Jan 9-Jan 23, 2017 | 7 | 93 |
|  |  |  |
| d. Being stalked |  |  |
| Jan 9-Jan 23, 2017 | 8 | 92 |
|  |  |  |
| e. Having someone try to purposefully embarrass you |  |  |
| Jan 9-Jan 23, 2017 | 36 | 64 |
|  |  |  |
| NO ITEMS F OR G |  |  |
|  |  |  |
| h. Being sexually harassed |  |  |
| Jan 9-Jan 23, 2017 | 6 | 94 |
|  |  |  |
| i. None of these **[EXCLUSIVE PUNCH]** |  |  |
| Jan 9-Jan 23, 2017 | 4 | 96 |
|  |  |  |

**ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:**

ON8 Can you describe what happened in your most recent [IF ONE ITEM CHECKED AT ON7REC OR ON7 (IF MISSING FROM ON7REC) : experience/IF MORE THAN ONE ITEM: experiences] of this kind?

**OPEN ENDED RESPONSES NOT SHOWN**

**ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:**

ON10 Still thinking about your most recent experience, how upsetting was this, if at all? **[REVERSE SCALE FOR RANDOM ½ OF RESPONDENTS]**

|  |  |  |
| --- | --- | --- |
| Jan 9-  Jan 23  2017 |  | May 30-  Jun 30  2014 |
| 12 | Extremely upsetting | 14 |
| 14 | Very upsetting | 14 |
| 25 | Somewhat upsetting | 21 |
| 27 | A little upsetting | 30 |
| 23 | Not at all upsetting | 22 |
| \* | No Answer | \* |
|  |  |  |

**ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:**

MULT1 Did this experience take place on just one platform or website, or on multiple platforms and websites?

|  |  |
| --- | --- |
| Jan 9-  Jan 23  2017 |  |
| 82 | One platform or website |
| 18 | Multiple platforms and websites |
| 0 | No Answer |
|  |  |

**ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:**

ON12 In which of the following online environments did your most recent experience occur? **[RANDOMIZE ITEMS, KEEP h AND i TOGETHER IN ORDER]** *[Check all that apply]*

|  |  |  |
| --- | --- | --- |
|  | Selected | Not selected  /No Answer |
| a. Social networking sites/apps |  |  |
| Jan 9-Jan 23, 2017 | 58 | 42 |
| May 30-Jun 30, 2014 | 66 | 34 |
|  |  |  |
| b. Online dating websites/apps |  |  |
| Jan 9-Jan 23, 2017 | 5 | 95 |
| May 30-Jun 30, 2014 | 6 | 94 |
|  |  |  |
| NO ITEM C |  |  |
|  |  |  |
| d. Comments section of a website |  |  |
| Jan 9-Jan 23, 2017 | 22 | 78 |
| May 30-Jun 30, 2014 | 22 | 78 |
|  |  |  |
| e. Online gaming |  |  |
| Jan 9-Jan 23, 2017 | 10 | 90 |
| May 30-Jun 30, 2014 | 16 | 84 |
|  |  |  |
| f. Personal email account |  |  |
| Jan 9-Jan 23, 2017 | 10 | 90 |
| May 30-Jun 30, 2014 | 16 | 84 |
|  |  |  |
| g. Online discussion site such as Reddit |  |  |
| Jan 9-Jan 23, 2017 | 7 | 93 |
| May 30-Jun 30, 2014 | 10 | 90 |
|  |  |  |
| h. A text or messaging app |  |  |
| Jan 9-Jan 23, 2017 | 14 | 86 |
|  |  |  |
| i. Another type of mobile app |  |  |
| Jan 9-Jan 23, 2017 | 6 | 94 |
|  |  |  |

**ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:**

MULT2 Did this experience involve one specific person or multiple people?

|  |  |
| --- | --- |
| Jan 9-  Jan 23  2017 |  |
| 49 | One specific person |
| 32 | Multiple people |
| 18 | Not sure |
| 0 | No Answer |
|  |  |

**ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:**

ON13 Thinking of the person or people involved, how did you know them? **[RANDOMIZE]** *[Check all that apply]*

|  |  |  |
| --- | --- | --- |
|  | Selected | Not selected  /No Answer |
| a. Friend |  |  |
| Jan 9-Jan 23, 2017 | 18 | 82 |
| May 30-Jun 30, 2014 | 23 | 77 |
|  |  |  |
| b. Family member |  |  |
| Jan 9-Jan 23, 2017 | 11 | 89 |
| May 30-Jun 30, 2014 | 12 | 88 |
|  |  |  |
| c. Coworker |  |  |
| Jan 9-Jan 23, 2017 | 5 | 95 |
| May 30-Jun 30, 2014 | 7 | 93 |
|  |  |  |
| d. Someone you were romantically involved with |  |  |
| Jan 9-Jan 23, 2017 | 7 | 93 |
| May 30-Jun 30, 2014 | 10 | 90 |
|  |  |  |
| e. An acquaintance |  |  |
| Jan 9-Jan 23, 2017 | 24 | 76 |
| May 30-Jun 30, 2014 | 24 | 76 |
|  |  |  |
| f. A stranger/someone I had never met before |  |  |
| Jan 9-Jan 23, 2017 | 34 | 66 |
| May 30-Jun 30, 2014 | 38 | 62 |
|  |  |  |
| g. I don’t know the real identity of the person or people |  |  |
| Jan 9-Jan 23, 2017 | 31 | 69 |
| May 30-Jun 30, 2014 | 26 | 73 |
|  |  |  |

**ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:**

ON14 Did you do anything to respond to the behavior or did you just ignore it?

|  |  |  |
| --- | --- | --- |
| Jan 9-  Jan 23  2017 |  | May 30-  Jun 30  2014 |
| 39 | Responded | 40 |
| 61 | Ignored it | 60 |
| \* | No Answer | \* |
|  |  |  |

**RANDOMIZE A-H – Then order should be items “K,J,I before Other”**

**ASK IF SAID “RESPONDED” IN ON14 (ON14=1) [N=690]:**

ON15 Which, if any, of the following did you do? *[Check all that apply]*

|  |  |  |
| --- | --- | --- |
|  | Selected | Not selected  /No Answer |
| a. Withdrew from an online forum |  |  |
| Jan 9-Jan 23, 2017 | 8 | 92 |
| May 30-Jun 30, 2014 | 10 | 90 |
|  |  |  |
| b. Unfriended or blocked the person |  |  |
| Jan 9-Jan 23, 2017 | 50 | 50 |
| May 30-Jun 30, 2014 | 44 | 56 |
|  |  |  |
| c. Confronted the person online |  |  |
| Jan 9-Jan 23, 2017 | 51 | 49 |
| May 30-Jun 30, 2014 | 47 | 53 |
|  |  |  |
| d. Changed your username or deleted your profile |  |  |
| Jan 9-Jan 23, 2017 | 9 | 91 |
| May 30-Jun 30, 2014 | 13 | 87 |
|  |  |  |
| NO ITEM E |  |  |
|  |  |  |
| f. Discussed the problem online in order to draw support for yourself |  |  |
| Jan 9-Jan 23, 2017 | 15 | 85 |
| May 30-Jun 30, 2014 | 18 | 82 |
|  |  |  |
| g. Reported the person responsible to the website or online service |  |  |
| Jan 9-Jan 23, 2017 | 23 | 77 |
| May 30-Jun 30, 2014 | 22 | 78 |
|  |  |  |
| h. Stopped attending certain offline events or places |  |  |
| Jan 9-Jan 23, 2017 | 9 | 91 |
| May 30-Jun 30, 2014 | 8 | 92 |
|  |  |  |
| i. Reported the problem to law enforcement |  |  |
| Jan 9-Jan 23, 2017 | 5 | 95 |
| May 30-Jun 30, 2014 | 5 | 95 |
|  | Selected | Not selected  /No Answer |
| **ON15 CONTINUED...** |  |  |
| j. Reported the problem to an employer, school, or local official |  |  |
| Jan 9-Jan 23, 2017 | 5 | 95 |
|  |  |  |
| k. Confronted the person face to face, via text, or phone call |  |  |
| Jan 9-Jan 23, 2017 | 17 | 83 |
|  |  |  |
| l. Other (Specify in box) |  |  |
| Jan 9-Jan 23, 2017 | 9 | 91 |
| May 30-Jun 30, 2014 | 17 | 83 |
|  |  |  |

**ASK IF SAID “RESPONDED” IN ON14 (ON14=1) [N=690]:**

ON16 Do you feel that any of the steps you took were effective at making the situation better, or not?

|  |  |  |
| --- | --- | --- |
| Jan 9-  Jan 23  2017 |  | May 30-  Jun 30  2014 |
| 73 | Yes, were effective | 75 |
| 26 | No, were not effective | 25 |
| 1 | No Answer | 0 |
|  |  |  |

**ASK IF IGNORED IT IN ON14 (ON14=2) [N=884]:**

ON17 Do you feel that ignoring it was effective at making the situation better, or not?

|  |  |  |
| --- | --- | --- |
| Jan 9-  Jan 23  2017 |  | May 30-  Jun 30  2014 |
| 68 | Yes, made the situation better | 83 |
| 31 | No, did not make the situation better | 17 |
| 1 | No Answer | 0 |
|  |  |  |

**ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:**

HELP1 Throughout this experience, did you receive any help or support from… **[RANDOMIZE ITEMS; ITEM f and g always last]** *[Check all that apply]*

|  |  |  |
| --- | --- | --- |
|  | Selected | Not selected  /No Answer |
| a. Friends or family |  |  |
| Jan 9-Jan 23, 2017 | 29 | 71 |
|  |  |  |
| b. Legal resources |  |  |
| Jan 9-Jan 23, 2017 | 4 | 96 |
|  |  |  |
| c. A counselor or other mental health professional |  |  |
| Jan 9-Jan 23, 2017 | 5 | 95 |
|  |  |  |
|  | Selected | Not selected  /No Answer |
| **HELP1 CONTINUED...** |  |  |
| d. Employer or colleagues |  |  |
| Jan 9-Jan 23, 2017 | 4 | 96 |
|  |  |  |
| e. Other people online |  |  |
| Jan 9-Jan 23, 2017 | 17 | 83 |
|  |  |  |
| f. Another person or resource [TEXT BOX] |  |  |
| Jan 9-Jan 23, 2017 | 2 | 98 |
|  |  |  |
| g. None of these **[EXCLUSIVE PUNCH]** |  |  |
| Jan 9-Jan 23, 2017 | 57 | 43 |
|  |  |  |

**ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:**

YOU1 Still thinking about your most recent experience, do you consider what happened to you to be “online harassment,” or not?

|  |  |
| --- | --- |
| Jan 9-  Jan 23  2017 |  |
| 37 | Yes |
| 35 | No |
| 27 | Not sure |
| 0 | No Answer |
|  |  |

**ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:**

DANGER1 At any point during this experience, did you feel like you or people close to you might be at risk of physical danger?

|  |  |
| --- | --- |
| Jan 9-  Jan 23  2017 |  |
| 11 | Yes |
| 88 | No |
| 1 | No Answer |
|  |  |

**RANDOMIZE ITEMS**

**ASK ALL:**

REL4 Do you, personally, happen to know anyone who is… *[Check all that apply. Not counting yourself]*

|  |  |  |
| --- | --- | --- |
|  | Selected | Not selected  /No Answer |
| a. An evangelical Christian |  |  |
| Jan 9-Jan 23, 2017 | 61 | 39 |
| May 30-Jun 30, 2014 | 70 | 30 |
|  |  |  |
| b. Catholic |  |  |
| Jan 9-Jan 23, 2017 | 86 | 14 |
| May 30-Jun 30, 2014 | 87 | 13 |
|  | Selected | Not selected  /No Answer |
| **REL4 CONTINUED...** |  |  |
| c. Mormon |  |  |
| Jan 9-Jan 23, 2017 | 43 | 57 |
| May 30-Jun 30, 2014 | 44 | 56 |
|  |  |  |
| d. Jewish |  |  |
| Jan 9-Jan 23, 2017 | 61 | 39 |
| May 30-Jun 30, 2014 | 61 | 39 |
|  |  |  |
| e. Muslim |  |  |
| Jan 9-Jan 23, 2017 | 45 | 55 |
| May 30-Jun 30, 2014 | 38 | 62 |
|  |  |  |
| f. An atheist |  |  |
| Jan 9-Jan 23, 2017 | 60 | 40 |
| May 30-Jun 30, 2014 | 59 | 41 |
|  |  |  |
| g. Buddhist |  |  |
| Jan 9-Jan 23, 2017 | 23 | 77 |
| May 30-Jun 30, 2014 | 23 | 77 |
|  |  |  |
| h. Hindu |  |  |
| Jan 9-Jan 23, 2017 | 22 | 78 |
| May 30-Jun 30, 2014 | 22 | 78 |
|  |  |  |
| i. A mainline Protestant (such as United Methodist, Episcopalian, etc.) |  |  |
| Jan 9-Jan 23, 2017 | 58 | 42 |
|  |  |  |

**ASK ALL:**

REL5 Do you, personally, happen to know anyone who does not believe in or practice any religion? *(Not counting yourself)*

|  |  |  |
| --- | --- | --- |
| Jan 9-  Jan 23  2016 |  | May 30-  Jun 30  2014 |
| 77 | Yes | 77 |
| 23 | No | 22 |
| 1 | No Answer | 1 |
|  |  |  |

1. The Wave 24 survey was administered exclusively in web mode. The survey included N=206 previous mail mode panelists that were converted to web and were provided an internet-enabled tablet if necessary. [↑](#footnote-ref-1)
2. In the final sample, 7.3% of panelists (N=309) were presented REL3 without a slider. These respondents are not included in the analysis and not shown. [↑](#footnote-ref-2)